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### **What you can expect at Amethyst House**

- ❖ A welcoming and accepting environment.
- ❖ A non-judgemental attitude.
- ❖ Respectful and professional engagement.
- ❖ Confidentiality – personal information will not be shared without your consent except in the circumstances outlined in the consent for service form.

### **What is expected of you while you are at Amethyst House**

- ❖ To speak openly, honestly and respectfully.
- ❖ To refrain from gossip and other comments that are unkind.
- ❖ To resolve conflict without the use of violence. Violence includes physical and verbal threats and assault, yelling.
- ❖ No 'Drug Talk' or 'War Stories'.
- ❖ To respect the property of others including Amethyst House property.
- ❖ To be open with staff about thoughts of self-harm.
- ❖ To seek support when you are stressed.
- ❖ A commitment to follow safety and security guidelines and policies of Amethyst House
- ❖ To be kind, considerate and respectful to others.
- ❖ To respect that Amethyst House is located in a neighbourhood and you are part of that community while you are living at Amethyst House.
- ❖ To participate fully in the Amethyst House Recovery program.
- ❖ Not to enter into sexual/intimate relationships with other residents.
- ❖ To respect the confidentiality of other residents, staff, volunteers and visitors.

### **Reasons for Discharge from Amethyst House**

*If you are asked to leave every effort to develop a discharge/safety plan will be made.*

- ❖ Physical and verbal threats towards staff, volunteers and other residents. Staff will assist you in changing your behavior. If physical and verbal threats continue you will be asked to leave.
- ❖ Physical violence or harmful actions towards staff, volunteers or other residents including emotional, financial or sexual abuse.
- ❖ Bringing, using, sharing, selling drugs or drug paraphernalia on site.
- ❖ Failure to participate fully in the program or adhere to individual treatment plans.
- ❖ Failure to adhere to program guidelines, policies, and expectations.
- ❖ Breaching the confidentiality of other residents, staff, volunteers or visitors.