



What you need to know before you arrive at Amethyst House

What you can expect at Amethyst House

- A welcoming and accepting environment
- A non-judgemental attitude
- Respectful and professional engagement
- Confidentiality – personal information will not be shared without your consent except in the circumstances outlined in the consent for service form.

What is expected of you while you are at Amethyst House:

- To speak openly, honestly and respectfully
- To refrain from gossip and other comments that are unkind
- To resolve conflict without the use of violence. Violence includes physical and verbal threats and assault, yelling
- No 'Drug Talk' or "War Stories"
- To respect the property of others including Amethyst House property
- To be open with staff about thoughts of self-harm
- To seek support when you are stressed
- A commitment to follow safety and security guidelines and policies of Amethyst House
- To be kind, considerate and respectful to others
- To respect that Amethyst House is located in a neighbourhood and you are part of that community while you are living at Amethyst House.
- To participate fully in the Amethyst House Recovery program
- Not to enter into sexual/intimate relationships with other residents
- To respect the confidentiality of other residents, staff, volunteers and visitors



Reasons for Discharge from Amethyst House

If you are asked to leave every effort to develop a discharge plan will made.

- Physical and verbal threats towards staff, volunteers and other residents. Staff will assist you in changing your behavior. If physical and verbal threats continue you will be asked to leave.
- Physical violence or harmful actions towards staff, volunteers or other residents including emotional, financial or sexual abuse.
- Bringing, using, sharing, selling drugs or drug paraphernalia on site.
- Failure to participate fully in the program or adhere to individual treatment plans.
- Failure to adhere to program guidelines, policies and expectations.
- Breaching the confidentiality of other residents, staff, volunteers or visitors.