## What you need to know before you arrive at Amethyst House

## What you can expect at Amethyst House

- A welcoming and accepting environment
- A non-judgemental attitude
- Respectful and professional engagement
- Confidentiality personal information will not be shared without your consent except in the circumstances outlined in the consent for service form.

## What is expected of you while you are at Amethyst House:

- To speak openly, honestly and respectfully
- To refrain from gossip and other comments that are unkind.
- To resolve conflict without the use of violence. Violence includes physical and verbal threats and assault, yelling.
- No 'Drug Talk' or "War Stories".
- To respect the property of others including Amethyst House property.
- To be open with staff about thoughts of self-harm
- To seek support when you are stressed
- A commitment to follow safety and security guidelines and policies of Amethyst House
- To be kind, considerate and respectful to others
- To respect that Amethyst House is located in a neighbourhood and you are part of that community while you are living at Amethyst House.
- To participate fully in the Amethyst House Stabilization and Support Recovery program.
- Not to enter into sexual/intimate relationships with other residents.
- To respect the confidentiality of other residents, staff, volunteers and visitors

## Reasons for Discharge from Amethyst House

If you are asked to leave every effort to develop a discharge plan will made.

- Physical and verbal threats towards staff, volunteers and other residents. Staff will assist
  you in changing your behavior. If physical and verbal threats continue you will be asked
  to leave.
- Physical violence or harmful actions towards staff, volunteers or other residents including emotional, financial or sexual abuse.
- Bringing, using, sharing, selling drugs or drug paraphernalia on site
- Failure to participate fully in the program or adhere to individual treatment plans
- Failure to adhere to program guidelines, policies and expectations
- Breaching the confidentiality of other residents, staff, volunteers or visitors